



January 24, 2018

Process Technology Communication

Alert Regarding Payment Scam

Dear Customers,

It is very unfortunate that we have to report a fraudulent payment scam. One of our very valuable international customers received a fake email from Process Technology giving them new payment instructions to Process Technology. We have NOT changed any banking information. Please be on alert for emails with Process Technology being replaced with Process **Technology**, they have replaced the "G" with a "Q" in the email. Please do not accept any instructions for payments via email and call us right away if you do receive any of these suspicious emails.

*Take steps to protect your business against the "Email Imposter" fraud - Any email initiating a wire transfer to a new bank account should be confirmed with a phone call to the person purporting to order the payment. You should alert all personnel to the risks arising from any communication from any source that directs payment to a bank account that has not been previously used to receive legitimate transfers and the possibility that email addresses may be used by fraudsters that are deceptively similar to your company's or your suppliers' email addresses.*

We value the relationships we have with each and every one of our customers and do not want this to happen again. We must all work together in order to protect ourselves from these types of scams. Please let me know if I can be of assistance or if you have any questions.

Best Regards,

Valerie Martin  
Customer Service Manager