



## Warranty

All Process Technology equipment, heaters and controls have been carefully inspected before shipping and are warranted to be free from defects in workmanship and material for a period of one year from date of purchase on a pro-rated basis. At its option, Process Technology will repair or replace any defects which are exhibited under proper and normal use. Process Technology disclaims any responsibility for misuse, misapplication, negligence or improper installation of equipment. Process Technology makes no warranty or representation regarding the fitness for use or the application of its products by the purchaser.

PLEASE INSURE APPLICABILITY OF HEATER BEFORE INSTALLATION SINCE WE CANNOT GUARANTEE HEATERS AGAINST PREMATURE FAILURE DUE TO CORROSION OR CHEMICAL DESTRUCTION CAUSED BY UNUSUAL CONDITIONS OVER WHICH WE HAVE NO CONTROL SUCH AS:

- Excessively high solution temperatures
- The concentration of the solution
- The presence of inhibitors
- The presence of other acids causing a secondary reaction
- Flux floating on the surface
- The presence of dissolved gases
- Excessive sludge build-up
- Stagnant or turbulent flow of the solution
- Aeration
- Presence of oxygen or an oxidizing agent in the solution
- Erosion

## Return/repair inquiries

Please direct all in- and out-of-warranty repairs to Process Technology's Customer Service Department. Before returning any equipment, please contact the Customer Service Department to obtain a Return Material Authorization (RMA) number and form. The designated RMA number should then be marked on the outside of the return package and completed forms returned with product. To avoid processing delays, please be sure to include:

- 1) Completed RMA form and Material Safety Data Sheet (MSDS)
- 2) Purchase order number and invoice number
- 3) Returnee's name, address and phone number
- 4) Model and serial number
- 5) Repair instructions



Process Technology is not liable for costs incurred in removal, reinstallation, or unauthorized repair of the product or for damage of any type whatever including incidental or consequential damage.

Items returned to Process Technology for any reason shall be via freight prepaid, unless prior arrangements have been made.



W A R N I N G

ELECTRIC IMMERSION HEATERS WILL IGNITE  
MANY PLASTIC TANKS SUCH AS  
POLYPROPYLENE AND POLYETHYLENE AND  
SUBJECT PERSONNEL TO SHOCK HAZARD IF  
NOT PROPERLY INSTALLED AND MAINTAINED.



IGNITION SOURCE



SHOCK HAZARD