



Field Service Bulletin – FSB # 170303

EasyPlug Heaters

Product(s) Applied To: 120V/1500W 120V/1800W, and 240V/3500W electric resistance heaters with the EasyPlug option

Submitted By: Steven Burns

Date: March 29, 2017

Reason:

Due to a compliance issue, we are no longer producing 120V/1,500W, 120V/1,800W, or 240V/3500W heaters with the EasyPlug option. The thermal protectors included in these products are wired in series with the heaters, and are no longer rated for use with loads exceeding 12 amps. We do not foresee any reliability issues, however, so you may continue to use heaters currently in service. Please see the list of affected model numbers below. We apologize for any inconvenience this may cause you.

Alternatives: We will continue to manufacture 1,700W and smaller SmartOne EasyPlug heaters, 120/1000W EasyPlug resistance heaters, and 240V/2500W EasyPlug resistance heaters, as SmartOne heaters do not use these protectors and the smaller resistance heaters use less than 12A. Alternatively, hardwired versions of all of these configurations are still available. For recommendations on replacements, please contact our inside sales team for suggestions for your application.

Product Photo:



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Affected Products:

ED*1.51*
ED*1.81*
ED*3.52*
EF*1.51*
EF*1.81*
EF*3.52*
EH*1.51*
EH*1.81*
EH*3.52*
EL*1.51*
EL*1.81*
EL*3.52*
ES*1.51*
ES*1.81*
ES*3.52*
ET*1.51*
ET*1.81*
ET*3.52*

Field Service Bulletin – FSB cont.

Approval of Field Service Bulletin	FSB 170303	
Signature	Date	Approval
Field Service Manager:		<input type="checkbox"/> Yes / <input type="checkbox"/> No
Engineering:		<input type="checkbox"/> Yes / <input type="checkbox"/> No
Quality:		<input type="checkbox"/> Yes / <input type="checkbox"/> No
Production:		<input type="checkbox"/> Yes / <input type="checkbox"/> No
Comments:		